



VBMU.ORG

NEW SERVICE INFORMATION
479-474-5067 (24 hour emergency number)
PLEASE READ THE FOLLOWING INFORMATION

You first month bill will include a **\$20.00 (VB) - \$37.50 (OG)** one time service charge

VBMU deposit will be applied to the account after the bill has been paid twelve (12) consecutive months without any late charges

Oak Grove deposit will be refunded with your final bill

To avoid late charges, your bill needs to be paid on or before closing time on the due date:

5th – 12th – 19th – 26th

For your convenience there are drop boxes at the following locations:

2806 Bryan Road

409 Main Street

Payments left in boxes before 8:00 AM will be posted that day,

After 8:00 AM will be posted the next business day

If you mail your bill, be sure to mail it in time to be processed before due date

MAKE CHECKS PAYABLE TO:

VBMU – OGWU

P.O. Drawer 1269

Van Buren, AR 72957

Bank Draft is available for Van Buren and Oak Grove Customers

Garbage and recycle collection service is included on all residential customers inside the Van Buren City Limits

Garbage and recycle should be at the curb by 7:00 AM on collection day

Collection trucks run on every holiday **EXCEPT:**

New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day

Garbage Collection Day is:

MONDAY TUESDAY WEDNESDAY THURSDAY FRIDAY

If you would like to participate in the recycling program call Waste Management at 1-800-607-9509 to obtain a recycle bin.

Oak Grove Customers are responsible for hiring their own garbage collection service.

Customer Service Representative: _____

VERY IMPORTANT
PRE –WATER CONNECTION CHECK

ALWAYS make sure all faucets are closed before a department employee turns the water on at the meter.

Someone must be present before the water will be turned on.

If the water is turned on and a faucet or valve is open or there is a broken pipe, the possibility of property damage exists. VBMU is not responsible for damages.

Thank you for your cooperation, if you should have any questions please call 479-474-5067.

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